


PERSONAL INFORMATION

Miguel Gavinhos



 R. Manuel Ferreira de Andrade, 14-10 Esq 1500-417 Lisbon, Portugal

 351-91 532 11 71

 miguel_gavinhos@yahoo.com

 <http://www.miguelgavinhos.eu>

Sex Male | Date of birth 01/Nov/1971 | Nationality Portuguese

JOB APPLIED FOR POSITION

IT Manager

WORK EXPERIENCE

07/2017 – Now

Senior SQL Server DBA

Deco/Proteste@Prime IT Consulting

- Manage and maintain the SQL Server platform.;
- Support development teams in the use of database platform;
- Creation and maintenance of the database access groups and security;
- Definition of quota utilization and growth monitoring use;
- Performance analysis and tuning of SQL Server when required;
- Ensure that the infrastructure is available and operational;
- Responsibility for documentation platform configuration concerned;
- Management, support, monitoring of backups & Recovery of Data Warehouse Database (DW) and OLTP, with integration of backup tools
- Administration, support, monitoring of replication between SQL Server databases.

Business or sector Press/Information Technology

WORK EXPERIENCE

05/2015 – 07/2016

Principal Senior SQL Server DBA

Autoridade Tributária@Crossjoin Solutions

- Manage and maintain the Database platform.;
- Support development teams in the use of database platform;
- Use of performance monitoring tools of data bases and performance analysis and tuning;
- Development and evolution of policies and procedures with a view to the implementation of the best platform management and operation practices;
- Creation and maintenance of the database access groups and security;
- Introduction and integration of new technologies into the existing environment of the data center;
- Definition of quota utilization and growth monitoring use;
- Performance analysis and tuning of SQL Server when required;
- Capacity Planning and adjustments to improve system performance;
- Ensure that the infrastructure is available and operational;
- Responsibility for documentation platform configuration concerned;
- Management, support, monitoring of backups & Recovery of Data Warehouse Database (DW) and OLTP, with integration of backup tools;
- Using and integrating SCOM monitoring tool;

Business or sector GOV/Information Technology

03/2012 – 03/2015

Senior SQL Server DBA

Nearshore Agile @ Novabase

- Manage the SQL from customers (about 250 sql servers and 1200 databases) in a complex and challenging environment 24x7;
- Manage 1 oracle server and ensure that tablespaces have always hard disk space in a fast growing database;
- Assist backup team doing restores;
- Migrate the SQL to newer versions of SQL;
- Patch the SQL standalone and clusters;
- If required do a transversal troubleshooting assisted by other teams;
- Manage the clusters and ensure the availability goals are achieved;
- Follow-up tickets and alarms and SQL logs to ensure the health of all database platform;
- Support development teams in the use of database platform;
- Use of performance monitoring tools of data bases and performance analysis and tuning;
- Track tickets, keep them updated and respect SLAs;
- Development and evolution of policies and procedures with a view to the implementation of the best platform management and operation practices;
- Creation and maintenance of the access groups and security;
- Introduction and integration of new technologies into the existing environment of the data center;
- Performance analysis and tuning of SQL Server data base when required;
- Capacity Planning and adjustments to improve system performance;
- Ensure that the infrastructure is available and operational;
- Responsibility for documentation platform configuration concerned;
- Management, support, monitoring of backups & Recovery of Data Warehouse Database (DW) and OLTP, with integration Data Protection Manager (DPM) 2012;
- Management, support, monitoring of replication between SQL Server databases;

Business or sector Information Technology

04/2009 – 02/2012

SQL Server DBA

Vodafone IPTV @ Novabase

- Manage the SQL from customers (about 5 sql servers and 30 databases) in 24x7;
- Patch the SQL standalone and clusters;
- Manage the clusters and ensure the availability goals are achieved;
- Follow-up tickets and alarms on MOM and SQL logs to ensure the health of all database platform;
- Track tickets, keep them updated and respect SLAs;
- Capacity Planning and adjustments to improve system performance;
- Ensure that the infrastructure is available and operational;
- Responsibility for documentation platform configuration concerned;
- Management, support, monitoring of backups & Recovery of OLTP.
- Management, support, monitoring of log shipping between SQL Server databases;

Business or sector Telecommunications

02/2008 – 03/2009

SQL Server DBA

ITIJ @ Tecnidata

- Manage the SQL platform (about 60 sql servers and 500 databases) in a complex and challenging environment;
- Follow-up backup team with issues with backups;
- Manage the clusters and ensure the availability goals are achieved;
- Follow-up alarms and SQL logs to ensure the health of all database platform;
- Support development teams in the use of database platform;
- Development and evolution of policies and procedures with a view to the implementation of the best platform management and operation practices;
- Introduction and integration of new technologies into the existing environment of the data center;
- Performance analysis and tuning of SQL Server data base when required;
- Ensure that the infrastructure is available and operational;
- Responsibility for documentation platform configuration concerned;
- Management, support, monitoring of backups & Recovery of OLTP, with integration Data of TIVOLI;
- Management, support, monitoring of replication between SQL Server databases;

Business or sector GOV/Information Technology

- 09/2007 – 04/2008 **SQL Server DBA**
BES/OBLOG @ Tecnidata
- Tuning a SQL SERVER 2000
- Business or sector** Finance/Information Technology
- 05/2004 – 08/2007 **Dignity International**
IT Manager
- Advise the Executive Director as well as developing information technology projects;
 - Evaluation of hardware and software solutions;
 - Design and management of corporate databases;
 - Maintenance and management of hardware and software infrastructure;
 - Other tasks related and necessary;
 - Troubleshooting and analysis of the root of the problem;
 - Responsibility for system backup, archive and recovery;
- Business or sector** Non-Governmental Organization
- 09/1999 – 04/2004 **North-South Center Of Council Of Europe**
IT Manager
- Advise and propose the development of information technologies;
 - Administration of systems: NT4; MS SQL, Exchange 5.5, IIS, trent anti-virus, etc;
 - Design and management of corporate databases;
 - Develop projects assigned by the head of unit;
 - Development of policies and procedures of information technologies;
 - Managing the datacenter;
 - Contract management support;
 - Liaison and coordination with the Motherhouse;
 - Data Modeling;
 - Responsibility for backups, archiving and retrieval;
 - Responsibility for PCs hardware and electronic equipment;
- Business or sector** Non-Governmental Organization
- 04/1999 - 09/1999 **Xerox @ EDS**
Support Technician
- Migrate Windows 3.11 to NT Workstation 3.51
 - Migrate Novell 3.50 to Novell 4.1
 - Give support on OS of Xerox.
- Business or sector** Photocopiers
- 10/1997 – 04/1999 **Cable & Wireless**
Consultant, Trainer, System Administrator
- Advise on procedures and administration management system Basys installed on TVI;
 - Develop software in Access 97 to work with the telex "Rollins";
 - Manage Basys and Archive of the customers;
- Business or sector** Broadcast
- 08/1992 – 10/1997 **TVI-Televisão Independente**
Sysadmin, Programmer, Trainer
- Support the different applications installed at the company;
 - Development and implementation of various information and reporting systems based on MS Access and dbase/clipper;
 - Developing information system for management of company stock;
 - Trainer to employees of the company in office;

- Sysadmin and it officer, office at Av. Berna in Lisbon;

Business or sector Broadcast

EDUCATION AND TRAINING

1991-1995 **High Degree In Marketing**

IADE

- Marketing
- Market Research

1995-1997 **High Degree in Advertising**

IADE

- Advertising

PERSONAL SKILLS

Mother tongue(s) Portuguese

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
Replace with name of language certificate. Enter level if known.					
French	A2	A2	A2	A2	A1
Replace with name of language certificate. Enter level if known.					

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2 Proficient user
[Common European Framework of Reference for Languages](#)

Digital competence

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient User	Proficient User	Proficient User	Proficient User

Levels: Basic user - Independent user - Proficient user
[Digital competences - Self-assessment grid](#)

Replace with name of ICT-certificate(s)

ORACLE

Oracle Database 11g Essentials.

SQL SERVER 2008

MCTIP Database Administrator 2008 – Microsoft Certified IP Professional, Database Administrator (SQL 2008).

MCTS SQL Server 2008, Implementation and Maintenance – Microsoft Certified Technology Specialist SQL Server 2008, Implementation and Maintenance.

SQL SERVER 2005

MCITP Database Administrator – Microsoft Certified IT Professional, Database Administrator (SQL 2005).

MCTS SQL Server 2005 – Microsoft Certified Technologic Specialist on SQL 2005.

SQL SERVER 2000

MCDDBA Microsoft Certified Database Administrator on SQL Server 2000.

WINDOWS SERVER 2008

MCTIP Enterprise Administrator on Windows Server 2008.

MCTS Windows Server® 2008 Active Directory, Configuration.
MCTS Windows Server® 2008 Applications Infrastructure, Configuration Certification.
MCTS Windows Server® 2008 Network Infrastructure, Configuration.

WINDOWS SERVER 2003

MCSE Messaging – Microsoft Certified System Engineer on Windows Server 2003.
MCSE Microsoft Certified System Engineer on Windows Server 2003.

OTHERS

ITILF Foundation Certificate in IT Service Management.

Driving licence B